



JarvisEnroll Primary Care Provider (PCP) Process



In JarvisEnroll, the PCP section will need to be filled out. You have options to fill this information in. If you already gathered the **PCP ID** and the **PCP Name** from when you checked in-network doctors, you can enter in the information directly in those fields.

Home > Sales Tools > JarvisEnroll

Progress: 1 New Application, 2 Medicare Info, 3 Applicant, 4 Product/Plan, **5 PCP**, 6 Questionnaire, 7 Payment, 8 Signature

PCP Recommendations ⓘ

Primary Care Physician (PCP)

PCP Search ⓘ

PCP Search

PCP ID *

PCP Name *

Current Patient of PCP? *

☐ Yes ☐ No

Save & Close **Previous** **Continue**

Another option is to use the built-in search. Click on the **PCP Search** to populate the Provider Search site.

Home > Sales Tools > JarvisEnroll

Progress: 1 New Application, 2 Medicare Info, 3 Applicant, 4 Product/Plan, **5 PCP**, 6 Questionnaire, 7 Payment, 8 Signature

PCP Recommendations ⓘ

Primary Care Physician (PCP)

PCP Search ⓘ

PCP Search

PCP ID *

PCP Name *

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The site will search the consumer's zip code that you entered in the application. To locate the PCP, search the provider's name or select **All Primary Care Providers**.

Once you find the provider, click the **Select PCP** button.

Note: The provider's network status and if they are accepting new patients will display in your search results.

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Choose the location the consumer would visit. Select **Continue**.

Choose the provider's location you or a family member will visit.

If you are not a current patient of this provider, please call the provider's office first to confirm they're accepting new patients.

2 LOCATIONS

ACCEPTING NEW PATIENTS

☒ 9121 N Military Trl Ste 111 West Palm Beach, FL 33410	2.2 Miles Away	IN-NETWORK
☐ 5849 Okeechobee Blvd Ste 301 West Palm Beach, FL 33417	8 Miles Away	IN-NETWORK

CancelContinue

The last step is to assign the PCP to JarvisEnroll by selecting **Assign PCP**.

Great! Now just assign this provider as your PCP and you will be returned to the enrollment process.

Assign PCP

This will display the PCP information. Select the **Current Patient of PCP** question and click **Continue**.

Primary Care Physician (PCP)

PCP Search ⓘ

PCP Search

PCP ID *

00040612886

PCP Name *

Saeed Farahmandfar MD

Current Patient of PCP *

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The **Provider Recommendation** is a search and recommendation page that is a real-time resource available to assist agents with locating an appropriate Primary Care Provider (PCP) for consumers who do not have a PCP.

The screenshot shows the JarvisEnroll application status page. The top navigation bar includes links for Home, Sales Tools, Application Status, Book of Business, and Knowledge Center. A search bar is also present. The main content area displays a progress bar with eight steps: New Application, Medicare Info, Applicant, Product/Plan, PCP (highlighted), Questionnaire, Payment, and Signature. Below the progress bar, there is a section for 'Primary Care Physician (PCP)' with a 'PCP Search' button.

If you are making a PCP Recommendation, you can click on the **PCP Recommendations** and follow the prompts to enter in the consumer's information to submit a PCP Recommendation.

The screenshot shows the United Healthcare PRE M&R - Find PCP Recommendations form. The form contains the following fields:

- Medicare Number (MBI)
- Proposed Effective Date
- Applicant Address
- City
- State
- Zip Code
- County
- Proposed Plan Name
- Preferred Physician Language
- Preferred Physician Gender

At the bottom right, there are 'Reset' and 'Submit' buttons.

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The recommendation page identifies PCPs that are appropriate for the consumer based on the plan, product, location, language and gender preferences, and provider quality ratings. This gives you (the agent) an alternative: *“Although your current PCP is not in the plan’s network, I have a tool that can find 5 other PCP options, based on your preferences.”* The recommendations will only include PCPs that are validated as in-network and accepting new members.

Click on the drop downs next to each field to make a selection.

United Healthcare PRE M&R - Find PCP Recommendations

* Medicare Number (MBI)

* Proposed Effective Date

Applicant Address

City

* State

* Zip Code

* County

* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

Once you’ve entered the zip code, the county will populate.

United Healthcare PRE M&R - Find PCP Recommendations

* Medicare Number (MBI)

* Proposed Effective Date

Applicant Address

City

* State

* Zip Code

* County

* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

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The last two fields are optional. English is the default **Preferred Physician Language**. The drop down has secondary languages. **Preferred Physician Gender** is also an option. Once finished, click the **Submit** button.

United Healthcare PRE M&R - Find PCP Recommendations

* Medicare Number (MBI)

* Proposed Effective Date

Applicant Address

City

* State

* Zip Code

* County

* Proposed Plan Name

Preferred Physician Language

Preferred Physician Gender

The **PCP Recommendation** will display up to 5 recommended providers using the information in the search.

If the consumer has a PCP that is out-of-network and they do not want to choose an in-network provider, you can write "NonPar Prov" in the PCP ID, and list the Provider's name.

If the consumer refuses a PCP assignment, you will list "Refused PCP" in the PCP ID and PCP Name fields.

If the consumer is undecided on the PCP, you would list "Not Decided" in in the PCP ID and PCP Name fields.

Primary Care Physician (PCP)

PCP Search

PCP ID *

PCP Name *

Current Patient of PCP? * ☐ Yes ☐ No

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The last step is to select if the consumer is a current patient of the PCP, then click **Continue**.

Current Patient of PCP? *

☐ Yes ☐ No

Save & Close

← Previous

Continue →

